

**\*All adult tickets purchased online between 8:00 am on Friday 26 September and 10.00 am on Friday 28 November will be able to enter into our FREE prize draw with the chance to win £150 worth of New Look Vouchers.**

Cancellation:

**We can only offer refunds or exchanges if an event has been cancelled or rescheduled. We do offer a 24-hour cooling off period, allowing you to request a refund within 24 hours of your booking. Bookings made within 14 days of the event are exempt from the cooling off period.**

### **\*Free Prize Draw Terms and Conditions**

#### **Prize Draw Terms and Conditions**

1. By purchasing an adult ticket, online, for The Derby Santa Run 2025, you are able to enter into this free prize draw and agree to these terms and conditions. If you do not wish to take part, please indicate during the booking process or contact Derby & Burton Hospitals Charity via [uhdb.charity@nhs.net](mailto:uhdb.charity@nhs.net) to opt out.

2. The prize draw is being run by Derby & Burton Hospitals Charity.

#### **Eligibility to Enter**

3. The prize draw is open to all UK-based adult ticket holders who purchase a ticket for the Derby Santa Run 2025 between 08:00 on **Friday 26<sup>th</sup> September**, and **10.00am on 28 November 2025**.

By remaining entered in the prize draw, you confirm that you are over 18 and eligible to participate and claim any prize you may win.

5. A maximum of one entry per ticket purchase is permitted.

6. The prize draw is free to enter as part of your ticket purchase.

#### **How to Enter**

7. All eligible ticket holders for the Derby Santa Run 2024 who purchase tickets online between 08:00 on **Friday 26<sup>th</sup> September** and **10:00 on 28 November 2025**, will be able to enter into the prize draw unless indicated otherwise during the booking process or have contacted Derby & Burton Hospitals Charity via [uhdb.charity@nhs.net](mailto:uhdb.charity@nhs.net) to opt out.

8. If you do not wish to take part in the prize draw, you can opt out by selecting NO during the booking process or by contacting Derby & Burton Hospitals Charity at [uhdb.charity@nhs.net](mailto:uhdb.charity@nhs.net)

9. Derby & Burton Hospitals Charity will not accept responsibility if contact details provided during ticket purchase are incomplete or inaccurate.

### **The Prize**

10. The prize is three £50 New Look Vouchers (kindly donated to Derby & Burton Hospitals Charity by New Look) - redeemable by 21st July 2027. The vouchers must be collected from the charity offices at Florence Nightingale Hospital and signed for by the winner.

11. Derby & Burton Hospitals Charity's use of this prize does not imply any affiliation with or endorsement of New Look or their products.

12. The winner will be drawn at random.

13. The prize is non-exchangeable, non-transferable and no cash alternatives will be offered.

14. Derby & Burton Hospitals Charity reserves the right to substitute the prize with another of equal or greater value if circumstances beyond its control make this necessary.

15. Derby & Burton Hospitals Charity makes no representation or warranty in relation to the prize and accepts no responsibility for any loss, expense, or damage incurred in connection with participation in the prize draw or use of the prize, except for any liability that cannot be excluded by law.

16. Derby & Burton Hospitals Charity shall not be responsible for any additional expenses incurred by a prize winner in relation to the prize.

### **Winner Announcement**

17. Winners will be notified by Tuesday 3rd December via the email address provided during ticket purchase. Emails may go into a junk folder so please ensure this is checked regularly.

### **Claiming the Prize**

18. Winners will need to bring ID to claim their prize.

19. Winners will collect their prize from charity offices at Florence Nightingale Hospital and signed for by the winner.

20. The prize will be issued to the lead booker and must be collected by the lead booker.

22. Derby & Burton Hospitals Charity is not responsible for ensuring vouchers are claimed or redeemed.

**Data Protection**

23. Derby & Burton Hospitals Charity shall use and take care of any personal information you supply in accordance with its privacy policy and data protection legislation.

24. By remaining entered in the prize draw, you consent to the collection, retention, usage, and distribution of your personal information solely for the purposes of administering the prize draw and contacting winners.